

AMERICAN BEHAVIORAL CLINICS

Patient Rights

When you receive services from American Behavioral Clinics or other outpatient clinics that are certified by the State of Wisconsin for mental health and/or chemical dependency services, you have specific statutory rights as enumerated in the Wisconsin Statures 51.61 and the Wisconsin Administrative Code HSS 94. We are including a brief summary of these rights.

You have the right to:

- Be informed of your rights verbally and in writing.
- Give informed consent acknowledging your permission to receive treatment.
- Receive prompt and adequate treatment.
- Refuse treatment you don't want.
- Be free from unnecessary or excessive medication. To receive clear information pertaining to any recommended medication, it's possible benefits, side effects and alternative medication.
- Be free from drastic treatment procedures, unless you give informed consent for the treatment.
- Be free from experimental research, unless you give informed consent.
- Be free from unreasonable or arbitrary decisions pertaining to your treatment.
- Have the confidentiality of your treatment and treatment records.
- Be free from audio or visual recording without informed consent.
- Have access to information in your treatment records. While in treatment, records can be reviewed with your therapist, doctor or the Clinic Director. After treatment, records can be obtained using a Release of Confidential Information Form.
- You have the right to challenge the accuracy, completeness, timeliness and/or relevance of information in your record and the right to have factual errors corrected and alternative interpretations added.
- File a grievance with American Behavioral Clinics if your rights have been denied or limited and/or bring legal action against persons who have violated your rights.

In the event of a problem, we encourage you to initiate a complaint either verbally or in writing to the Practice Administrator or Clinic Administrator at 10424 W. Bluemound Rd. Milwaukee, WI 53226 (414) 774-1794.

If a verbal complaint is not resolved within 5 days, you will need to file a written complaint. We will handle your complaint through our formal grievance procedure.

Date